

Procedure/Lecture Outline

- 1) Have students complete The Path of an Insurance Claim Worksheet
- 2) The teacher will show Choice Chance Control video clip
<http://www.theiei.org/edu/materials/ccc/1.wmv>
- 3) Present the Power Point Presentation
 - a. A common mistake when shopping for automobile insurance is looking only at the price between two policies
 - b. Policies differ from policy to policy and company to company
 - c. 5 parts to an insurance policy:
 - i. Declarations
 - ii. Coverages
 - iii. Exclusions
 - iv. Conditions
 - v. Definitions
 - d. Declarations
 - i. Lists important personal policy information and is unique to each individual insured
 1. Contains personal information:
 2. name
 3. address
 4. vehicle make and model
 5. vehicle identification number
 6. types of coverages
 7. policy limits
 8. deductible amounts
 - e. Coverage Parts/Insuring Agreement
 - i. Outlines the coverage options and coverage limits purchased
 - ii. In short, what your insurance company promises to provide in return for your payment, based on the coverages and coverage limits selected
 - f. Exclusions
 - i. Details what is *not* covered by the policy
 - g. Conditions
 - i. Define the insured's and the insurer's duties that, under the terms of the policy, must be fulfilled
 1. Includes:
 - a. premium payment obligations
 - b. steps to filing a claim
 - c. procedures for resolving a claim
 - h. Definitions
 - i. Explains specific terms used throughout the policy
 1. Examples:
 - a. "You" or "Your" refers to the "Named Insured"
 - b. "We" or "Us" or "Our" refers to the insurance company
 - c. "Family Member" refers to a resident of your household

Procedure/Lecture Outline (Page 2)

- i. Accidents
 - i. Chances are even if you are never in an accident you will witness one
 - ii. What should you do if you are involved in an accident?
- j. Steps to take after an accident
 - i. Help anyone who is injured
 - 1. You have an ethical and legal responsibility
 - ii. Notify the police
 - iii. Prevent further accidents
 - iv. Protect the accident scene
 - v. Record information
 - 1. Exchange information with the parties involved
 - 2. Take note of time, location, weather, and road conditions
- k. Filing a claim
 - i. It is important that the accident is reported promptly to the insurance agent or company
 - ii. The policy will guide the insured on the correct steps to take to report the claim
 - iii. The company will guide the insured through the process
 - iv. When you are liable for an accident
 - v. The insurance company covers the loss up to the policy limits
 - vi. Your insurer represents you if you are sued
 - vii. Your insurer has the right to settle any legal action without your permission
 - viii. Your premium may rise
 - ix. Insurer has the right to cancel your policy
 - x. If the losses exceed the policy provisions, the insured is responsible to cover the excess